

## **GUEST INFORMATION AND RULES OF USE – COVID-19**

Dear Guest,

Welcome to Gracefield Christian Camp and Retreat Centre. We are pleased that you are joining our community and we hope that your stay is a memorable experience. We hope that during your time with us, you experience discover spiritual discovery, growth, and renewal.

Due to our current COVID-19 pandemic, we have made a number of changes to ensure the safety of guests and staff and in order to comply with the Quebec government directives. This pamphlet outlines important information regarding the steps GCCRC has taken increase safety measures for staff and guests. I ask you to read the information and to follow the directives.

**Please note, these rules are mandatory in accordance with the directives issues by the Government of Quebec. Failure to abide by the rules will result in the GCCRC inviting you to leave.**

Remember, we are all on this ark together!

Thank you for your cooperation.

Gracefield Christian Camp and Retreat Centre Board of Directors

## GENERAL RULES

1. At time of booking please verify that:
  - a. You and your family have not traveled or will not have traveled outside of the country in the last 14 days
  - b. You and your family have the right to visit the region
  - c. You and your family are not ill. If you or a member of your family are ill, you will not be permitted to come to camp
2. All members of your party are **required to wear a face mask** at any time that you enter a building.
3. You are asked to use the hand sanitizer or hand washing station located outside of buildings prior to entering any building.
4. No more than 10 persons may occupy overnight one trailer, tent site, cabin or lodge. If the persons reside at different municipal addresses, they must maintain social distancing of 2 metres from each other.
5. No more than 10 persons may congregate together on the trailer or tent site, cabin or lodge while maintaining social distancing of 2 metres between persons who do not reside in the same household.
6. A maximum of 50 persons can gather where they will be seated, relatively immobile and refraining from speaking. This would be at the chapel, not a bonfire or a campsite. The distance between such person may be 1.5 meters.
7. You are asked to abide by the guidelines for hand washing, respiratory etiquette and social distancing.

8. In an effort to reduce crowding, there will be restrictions on the use of washroom facilities as follows:
  - a. East Block Washrooms are reserved for the exclusive use of the seasonal trailer guests.
  - b. The washrooms located at the outside entrance of Jolly Roger Lodge are reserved for the exclusive use of the tent and trailer site rental guests.
  - c. The Community Block washrooms are reserved for the exclusive use of the guests or staff staying in the staff and children's camp cabins.
  - d. The White Pine Washrooms are reserved for the exclusive use of the staff.
  - e. The washrooms in the lodges are reserved for the exclusive use of lodge guests.
  - f. The outhouses located at the Erskine Cabin Village are reserved for the exclusive use of the guests staying in those cabins.
  - g. The outhouse located at Second Beach is reserved for the exclusive use of guests camping at Second Beach.
  
9. White Pine Lodge dining room, washrooms and fireplace room are closed to guests.
  
10. To prepare for your stay at Gracefield, you are asked to bring from your home location all food, drink and other sundries that you will require. The Quebec government is urging you to do your part to limit any spread of COVID-19 from your community to the Gracefield area.
  
11. Please bring your own hand sanitizer, table cloths for picnic table, sports equipment, and face mask.
  
12. Should you have questions during your stay regarding COVID-19, we urge you to consult the **Self-Care Guide** published by the Quebec Government at

<https://www.quebec.ca/en/health/health-issues/a-z/2019-coronavirus/self-care-guide-covid-19/>

13. If you are worried about your health during your stay at Gracefield, please call the 1-877-644-4545 hotline to be directed to the right resource. If you have an emergency, please telephone 911.

### **CHECK IN**

1. Only one member of your party is permitted to enter White Pine Lodge to complete check in details.
2. Upon arrival, you are directed to attend at the Reception Counter at White Pine Lodge to pay for any outstanding reservation details. Prior to entering the lodge, we ask that you use the complimentary hand sanitizer.
3. We ask you to respect the markings to maintain social distancing in the reception area.
4. If possible, we ask that you pay by credit or debit card for any of your transactions.
5. You will also be required to submit your completed Guest Health Check form for yourself and any other member of your party. Please note that we will require this Guest Health Check to be completed by any day visitors you may have visiting. We will also require this form to be completed upon any subsequent returns to stay at Gracefield after you have left the premises for more than 24 hours.
6. If any of the members of your party are experiencing any symptoms of COVID-19 you will not be permitted to check in.

7. You will observe a barrier has been installed at the reception area. To keep staff safe, we ask that you do not cross the barrier.

### **LODGES AND CABINS**

1. For your safety, your lodge or cabin has been thoroughly cleaned and sanitized prior to your arrival.
2. Only 10 persons will be permitted to occupy overnight any lodge or cabin preferably from not more than 3 separate households. Persons residing in different municipal addresses must maintain a physical distance of two metres from each other.
3. During your stay, you are permitted to have visitors in your accommodation however, in accordance with Quebec regulations, no more than 10 persons may visit together inside a facility.
4. For your safety, all non essential accessories have been removed from the accommodations.
5. For your safety, there will not be any housekeeping services during your stay. Please notify the Front office if you require any additional supplies or changes of linen. These will be dropped off to you.
6. You will note that a number of safety posters have been posted in your accommodations. We urge you to study the posters and abide by the recommendations.

## **TENT AND TRAILER SITES**

1. No more than 10 people preferably from no more than 3 households with the same address may stay at campsite. Person from different municipal addresses must maintain social distancing of 2 metres.
2. No more than 10 persons can visit on a campsite.
3. Washrooms are reserved for campers who do not have the necessary toilet facilities in their camper.
4. Campers must purchase their food and drinks in their home location and bring to campsite.
5. The designated washroom for seasonal trailer guests is East Block. The designated washroom for rental tent and trailer guests is Jolly Roger. Please refrain from using other washroom facilities.
6. You are asked to abide by the washroom rules posted. Remember, these rules have been developed on the advice of Public Health officials to keep you and others safe.
7. Washrooms are being cleaned frequently to ensure your safety.
8. The washroom will be closed during cleaning.

## **WASHROOM ETIQUETTE**

1. Use the wash station or hand sanitizer located outside of the washroom prior to entering the facility.
2. Put on your face mask
3. Close the lid when flushing the toilet to avoid creating an aerosolized plume of virus particles.
4. Wash your hands. If possible, use hands free to turn on and off tap or use paper towel to turn on and off tap.
5. Use the wash station or hand sanitizer located outside of the washroom after exiting the facility.

## BOATHOUSE AND TUCK SHOP

1. Please made arrangements to rent boat equipment at the Front Office.
2. You will be instructed to meet staff **outside** the Boathouse to retrieve your rental equipment. Please note that access to the interior of the Boathouse is restricted to staff only.
3. For your safety, all paddles, boat interiors, and life jackets will be sanitized by our staff before and after your use.
4. As the Quebec government is recommending that businesses use contactless payment methods only, we have instituted a new procedure at the Tuck Shop.
5. We ask you to deposit funds at the Front Office to be used for your Tuck Shop account during your stay. The Tuck Shop will no longer accept cash payment.



### **GUEST'S BOAT RACK**

1. A boat rack is offered for the storage of guest's personal watercraft.
2. GCCRC takes no responsibility for the safety and security of your watercraft should you choose to use the boat rack.
3. The GCCRC recommends that you adopt COVID-19 cleaning protocol for your personal watercraft as follows:
  - a. Prior to use, clean and sanitize your paddles and boat surfaces that you will be touching.
  - b. Before you return your watercraft and paddles to the boat rack, please dry, clean and sanitize your paddles and boat surfaces that anyone may touch.

## **DINING SERVICES**

1. While the Quebec government is now permitting din-in service, for the safety of our staff, we will be restricting the use of the dining hall to staff only. We are therefore offering takeout service.
2. The weekly lunch and dinner dining menu will be posted outside of White Pine Lodge.
3. In addition, pizzas and sandwiches are also available to order.
4. **Call the Front Desk at 819- 463-2465 to place your order. Payment and pick up of orders will be at the Front Desk.**
5. The kitchen closes for the day at 7:00 pm. Orders must be placed no later than 6:45 pm.
6. Bags of ice are now available. Check with the Front Office.
7. On sunny weekends, watch out for fresh, cold, homemade lemonade runs!

## Dining Room Take Out Menu

- Available: 12:00 pm – 1:00 pm and 5:00 pm – 7:00 pm
- **Daily Lunch:** Child \$9.60 - Adult \$12.00
- **Daily Dinner:** Child \$13.20 - Adults \$18.00
- **Cinnamon Buns:** \$10 for 6 buns on Thursday and Saturday from 8:00 am – 1:00 pm
- **Fresh Homemade Bread:** \$2.50 each on Friday and Sunday from 8:00 am – 5:00 pm
- **Bags of Ice:** \$3.00 for 1 Bag. See front desk
- Watch out for sunny weekends fresh cold homemade lemonade runs!

### Take out Menu (all week)

Available daily from 12:00 p.m. until 6:45 p.m.

<b>Pizza</b>	<b>Small 9"</b>	<b>Medium 12"</b>	<b>Large 16"</b>
Cheese (plain)	\$7.00	\$ 9.50	\$17.50
Pepperoni & Cheese	\$10.00	\$14.00	\$24.00
All Dressed	\$12.00	\$16.50	\$27.00
Vegetarian	\$12.00	\$16.50	\$27.00
Extra Toppings (cheese, mushrooms, bacon, cherry tomatoes)	\$1.00	\$1.50	\$2.00

Free extra toppings (onions, peppers, pizza sauce)

### Hot Sandwiches:

<b>Shawarma:</b>	Large pita, marinated chicken, lettuce, tomatoes, torshi left, garlic sauce, cucumbers and onions	\$12.00
<b>BBQ Pull Pork:</b>	Topped with fried onions, cheddar cheese & coleslaw	\$12.00

***\*Plus applicable taxes***

### **WHAT TO DO IF YOU BECOME ILL**

1. If you have any symptoms of COVID-19 during your stay, you are required to isolate yourself in your lodge, cabin, tent or trailer, wear a face mask, and call 1-877-644-4545 to obtain instructions from the public health representatives.
2. If you have a non-COVID-19 related illness or injury, our infirmary is stocked with basic first aid supplies. Please contact the Front Office if you need assistance.